

Dental Insurance Privacy

With the introduction of the "Privacy Act" by both the federal and Provincial Governments, many insurance companies are reluctant to speak/deal directly with dental offices and are unwilling to disclose policy/financial details to the dental staff.

We encourage our patients to be familiar with their dental plans, to eliminate disappointment with payment for necessary treatments that may only be partially covered or not covered at all. Please note:

1. Dental Insurance companies do not inform dental practices of changes with their patients' benefit plans.
2. Dental benefits, in many cases, may not cover 100% of the current Ontario Dental Association fee guide.
3. Insurance estimates and pre-authorizations assist you in determining your approximate out-of-pocket expenses but are not a guarantee from your insurance company.

As a courtesy to our patients, we can send claims on your behalf to your insurance provider electronically, however your account remains your responsibility.

Please sign to acknowledge that you have read the above information.

Date: _____